UnitedHealthcare Medicare Advantage Medical Benefit Coverage
Continuous Glucose Monitors (CGMs) and Associated Supplies

Effective Date: January 1, 2019

This is a reminder that UnitedHealthcare Medicare Advantage Plans may cover Therapeutic Continuous Glucose Monitors (CGMs) and associated supplies (i.e. sensors, receiver, and transmitter) under the Part B Durable Medical Equipment (DME) benefit, if certain criteria are met. Coverage of Therapeutic CGMs is not available under the member’s pharmacy benefit. Members and Providers may instead obtain prescribed Medicare-approved Therapeutic CGMs (i.e. Dexcom G5, G6 and Freestyle Libre) from one of the nationally contracted DME providers, Byram Healthcare or Edgepark.

Since Therapeutic CGMs and associated supplies are not eligible for coverage under the member’s pharmacy benefit, a request for a coverage determination/prior authorization through the OptumRx Prior Authorization Department is not recommended.

To help you better understand coverage of these products and any associated actions you may need to take as a result, please review and reference the below information when receiving a rejected claim for a CGM.

<table>
<thead>
<tr>
<th>Reject Code</th>
<th>Point-of-Service (POS) Message</th>
<th>Pharmacy Action</th>
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<tbody>
<tr>
<td>70; Product Service Not Covered</td>
<td>DME; CGM not covered at pharmacy; MD Call Byram 877-902-9726 for Dexcom and Libre; Edgepark 800-321-0591 for Libre only</td>
<td>Direct members and providers to contact the number listed in the POS message for DME providers. CGMs and associated supplies are not eligible for coverage under the member’s pharmacy benefit.</td>
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To view payer sheets, visit: https://professionals.optumrx.com/resources/payer-sheets.html. To reduce processing errors, please confirm the information on member’s ID card prior to submitting prescription claims.

Should you have any questions or require assistance, please contact the UnitedHealthcare® Group Medicare Advantage plans at (877) 889-6510 (24 hours a day, 7 days a week), for all other plans, (800) 788-7871 (24 hours a day, 7 days a week).