Prescribers NPI Number Requirement - Type 1 Effective July 1, 2019

National Provider Identification (NPI) Number

In compliance with Health Insurance Portability and Accountability Act of 1996 (“HIPAA”), the NPI is the required Network Pharmacy Provider and Prescriber ID. The NPI is a unique ten (10) digit identifier assigned to health care providers to use when submitting a HIPAA standard transaction.

Effective July 1, 2019, OptumRx will require that the NPI number for a care provider be Type 1 NPI. Claims must be submitted with a Type 1 NPI number or the claim will reject.

- OptumRx is implementing this new requirement in an effort to more closely align with guidelines from the Centers for Medicare and Medicaid Services (CMS).
- Section 507 of the Medicare Access and CHIP Authorization Act of 2015, requires Network Pharmacy Provider submitting claims for covered prescription services include an active and valid Type 1 NPI.
- If a Network Pharmacy Provider submits a claim other than a Type 1 NPI, the claim will reject with NCPDP rejection code 619 - ‘Prescriber Type 1 NPI Reqd.’

To reduce processing errors, please confirm the information on member’s ID card prior to submitting prescription claims.

Should you have any questions or require assistance, please contact 24 hours a day, 7 days a week:

- UnitedHealthcare of Florida: (844) 567-6857
- UnitedHealthcare of Iowa: (877) 495-2272
- UnitedHealthcare of Louisiana: (866) 328-3108
- UnitedHealthcare of Nebraska: (877) 231-0131
- UnitedHealthcare of Washington: (888) 306-3243
- All others UnitedHealthcare Plans: (877) 305-8952