Submitting Claims with Correct BIN and PCN
Effective Date: February 11, 2019

When submitting a point-of-sale (POS) claim for members, use the BIN and PCN numbers located on the member's ID card.

- Do not use the State PCN – for any POS transactions! The State PCN is reserved solely for Medicaid Subrogation transactions.
- Pharmacies submitting claims with the State PCN will receive a rejection.
- Below is an example of the BIN and PCN on the member's ID.

As stated in the OptumRx Provider Manual, in Section IV. Processing Claims: “All Claims, including Medicare Part D, must be submitted using the Bank Identification Number (BIN), Processor Control Number (PCN) and Submitted Group (Group) that appears on the Member’s ID card.”

For a more detailed explanation in determining the appropriate BIN / PCN to submit, review the OptumRx Provider Manual at: https://learn.optumrx.com/pharmacymanual.

To view payer sheets, visit: https://professionals.optumrx.com/resources/payer-sheets.html. To reduce processing errors, please confirm the information on member’s ID card prior to submitting prescription claims.

Should you have any questions or require assistance, please contact the OptumRx Pharmacy Help Desk at (800) 788-7871 (24 hours a day, 7 days a week).