OptumRx Portal Enhancement

We are excited to announce a new enhancement on our OptumRx website: https://professionals.optumrx.com. The enhancement will automatically allow your pharmacy to register for an Optum ID and have immediate access to the site.

Having an Optum ID has many advantages including giving your pharmacies access to the following:
- Remittance summary
- Member information (patient eligibility, claim history and status, submit Prior Authorization)
- MAC list information

In addition, the pharmacy portal allows your pharmacy to quickly access member information in a centralized location along with all the information on the Resources tab which includes Payer Sheets, the OptumRx Provider Manual, Forms, Formulary information, Electronic Payment solutions (EFT/ERA) as well as fraud, waste and abuse (FWA) training and much more!

To register for an Optum ID account on the OptumRx website, please follow the steps below.
2. Select Register for an Optum ID.
3. Select Create an Optum ID.
4. Complete all information and questions.
5. Click the I Agree button.
6. Check your email inbox for your registration email from Optum to verify your email and account.
7. Follow the steps provided in the email to complete your Optum ID account.

View this short video on how to create your Optum ID. The video link can also be found on the registration page.


If you have any questions, please contact Pharmacy Provider Relations at provider.relations@optum.com.