Important Information Regarding
Secondary Claims Processing UnitedHealthcare Community Plan of Michigan

Effective 09/15/2018, the OptumRx claim processing system was set up to enforce the payer sheet PCN 4242 for Government billing for UnitedHealthcare Community Plan of Michigan Medicaid claims.

OptumRx has verified with the state of Michigan that they do require government billing on the state Fee-For-Service (FFS) plan and they wanted Managed Care Organizations (MCO) to follow suit. The PCN 4242 payer sheet is set up for Coordination of Benefits (COB) scenario 3 and this is now being enforced for Michigan Medicaid claims using BIN: 610494, PCN: 4242 and Group: ACUMI.

Within the payer sheet follow, “Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)” for submission of secondary claims using Other Coverage Code 2. The submission of both, Other Payer Paid Amount and Other Payer Responsibility Amount, is required. Additional instructions for COB claim submission can be found in the payer sheet. Please update your software systems to submit COB claims accordingly.

TO VIEW PAYER SHEETS PLEASE VISIT OUR WEBSITE:
HTTPS://PROFESSIONALS.OPTUMRX.COM/RESOURCES/PAYER-SHEETS.HTML

To reduce processing errors, please confirm the information on member’s ID card prior to submitting prescription claims.

Call OptumRx Help Desk 24 hours a day, 7 days a week: 877-305-8952
UnitedHealthcare Medicaid plans: 855-873-3493