IMPORTANT INFORMATION REGARDING

Leaf Health Claim Processing

Effective Date: 04/01/2018 - Immediately

Plan Name: Leaf Health

BIN: 020149
PCN: HT

Pharmacy Managers and Pharmacists,

A processing error occurred on 04/01/2018, causing claims for members of Leaf Health to reject at point of sale. The pharmacy may have received reject messages for the following plan information: "Invalid BIN and PCN Combination" or “No Plan Found”

The BIN and PCN pharmacy should use is:
BIN – 020149
PCN - HT

Pharmacies are encouraged to reprocess all claims for Leaf Health. For additional information call our Pharmacy Help desk 24 hours a day, 7 days a week at 877-459-8474.

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

Should you have any questions or require assistance, please contact the OptumRx Help Desk:
Pharmacy Help Desk: (877) 459-8474 (24 hours a day, 7 days a week)

For questions regarding this communication call:
Provider Relations (877) 633-4701 or e-mail provider.relations@optum.com

Please distribute immediately.