**IMPORTANT INFORMATION REGARDING**

**New PPS Codes for DDI POS Edits**

**Concurrent Opioid/Benzodiazepine and Concurrent Opioid/Buprenorphine**

**Effective Date: Immediate**

New Pharmacy Professional Service (PPS) Codes for Drug Drug Interaction (DDI) Point-of-Sale (POS) Edits

UnitedHealthcare Part D plans employ Point-of-Sale (POS) safety edits due to the risk associated with concurrent use of Opioids and other drug products to include Benzodiazepines and drugs used for the treatment of Opioid use disorder.

Claims will soft reject code 88 (DUR) in the following situations with the corresponding messaging:

<table>
<thead>
<tr>
<th>Situation</th>
<th>Messaging</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opioid claim is submitted following an applicable benzodiazepine claim</td>
<td>Benzo + OpiodHx:RPH/MD Cnslt, EnterO/R</td>
</tr>
<tr>
<td>Benzodiazepine claim is submitted following an applicable opioid claim</td>
<td>Benzo + OpiodHx:RPH/MD Cnslt, EnterO/R</td>
</tr>
<tr>
<td>Opioid claim is submitted following a buprenorphine claim</td>
<td>BuprenorphHx:RPH/MD Cnslt, Enter O/R</td>
</tr>
</tbody>
</table>

If the soft reject occurs, the pharmacist can override the reject using appropriate DUR/PPS Reason, Professional, and Result codes. Consultation with the prescriber is encouraged. If prescriber cannot be reached, pharmacist review is considered appropriate. Use the below code combinations depending on the identified resolution:

<table>
<thead>
<tr>
<th>Reason</th>
<th>Professional</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>DD (Drug Drug Interaction)</td>
<td>M0 (Prescriber Consulted)</td>
<td>1G (Filled, Prescriber Approval)</td>
</tr>
<tr>
<td>DD (Drug Drug Interaction)</td>
<td>R0 (Pharmacist consulted Other)</td>
<td>1B (Filled Prescription As Is)</td>
</tr>
</tbody>
</table>

If PPS codes are entered incorrectly, one or more of the following reject codes and corresponding messaging will be returned:

- E4 – M/I Reason for Service
- E5 – M/I Professional Service
- E6 – M/I Result of Service

Verify the PPS codes and re-submit the claim.

**TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.**

Should you have any questions or require assistance, please contact the OptumRx Help Desk:

- Pharmacy Help Desk: (24 hours a day, 7 days a week)
- AARP® MedicareComplete® and UnitedHealthcare® MedicareComplete Plans: 877-889-6510
- AARP® MedicareRx, United MedicareRx, UnitedHealthcare MedicareRx Plans: 877-889-6481
- UnitedHealthcare® Medicaid Plans: 877-305-8952
- All other Plans: 800-788-7871

For questions regarding this communication call: Provider Relations (877) 633-4701 or e-mail provider.relations@optum.com

Please distribute immediately.