IMPORTANT INFORMATION REGARDING

Emergency Network Addition to fill for Kaiser Permanente Members due to Southern California Fires

Kaiser Permanente – Southern California Region Medicare Part-D (MMA)

- PBM = OptumRx
- BIN = 011172; PCN = SCCMS; Group = SC
- Cardholder ID # = 12 digits with leading zeroes

Due to the current wildfires in California counties Ventura and Los Angeles, Kaiser Permanente has implemented a temporary emergency pharmacy addition allowing the following chains to fill for Kaiser Medicare Part-D members between 12/05/2017 and 01/04/2018.

- Walgreens
- CVS
- Ralphs
- Walmart

The attached form is provided for pharmacists to submit a transfer request of prescriptions for impacted members.

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

Should you have any questions or require assistance, please contact the OptumRx Help Desk:
Pharmacy Help Desk: (877) 645-1282
(24 hours a day, 7 days a week)

For questions regarding this communication call:
Provider Relations (877) 633-4701 or e-mail provider.relations@optum.com
Retail Pharmacies: To transfer Kaiser Permanente prescriptions, we encourage FAX requests using this template and FAXING to the appropriate number listed below according to Service Area.

TRANSFER REQUEST: Kaiser Permanente Prescriptions to a Retail Pharmacy FAX Coversheet

<table>
<thead>
<tr>
<th>Service Area</th>
<th>Fax Number</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>West LA</td>
<td>866-558-5098</td>
<td>855-287-9464</td>
</tr>
<tr>
<td>Los Angeles</td>
<td>866-558-5098</td>
<td>855-253-6018</td>
</tr>
<tr>
<td>Woodland Hills</td>
<td>866-287-0806</td>
<td>866-391-2710</td>
</tr>
<tr>
<td>Panorama City</td>
<td>866-445-7145</td>
<td>866-362-4939</td>
</tr>
</tbody>
</table>