IMPORTANT INFORMATION REGARDING NEW PLAN
American Family Insurance

Effective Date: 01/01/2018

Plan Name: American Family Insurance

BIN: 610494
PCN: 9999
Group: AMFAMRX

Please note:
- All members of American Family Insurance, EPO Plan, HDHP Plan, AmeriHealth Plan and AmeriPreferred Plan will receive a new member identification (ID) card as shown below.
- Please process prescriptions online using the American Family Insurance, EPO Plan, HDHP Plan, AmeriHealth Plan and AmeriPreferred Plan ID card information.

New ID Card

Processor Information

<table>
<thead>
<tr>
<th>Previous</th>
<th>New</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of processor:</td>
<td>OptumRx</td>
</tr>
<tr>
<td>Bank identification number (BIN):</td>
<td>610279</td>
</tr>
<tr>
<td>Processor control number (PCN):</td>
<td>9999</td>
</tr>
<tr>
<td>Submitted group (Group):</td>
<td>UHEALTH</td>
</tr>
</tbody>
</table>

Primary Service Area: Nationwide

Overall Number of Lives: 7,800

TO VIEW PAYER SHEETS PLEASE VISIT OUR WEBSITE:
HTTPS://PROFESSIONALS.OPTUMRX.COM/RESOURCES/PAYER-SHEETS.HTML

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

Should you have any questions or require assistance, please contact the OptumRx Help Desk:
Pharmacy Help Desk: (800) 788-7871 (24 hours a day, 7 days a week)
For questions regarding this communication call:
Provider Relations (877) 633-4701 or e-mail provider.relations@optum.com

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