IMPORTANT INFORMATION REGARDING DEA Scope of Practice Check

Effective Date: 01/01/2018

OptumRx Plan Changes to the DEA Scope of Practice Check

Effective January 1, 2018, OptumRx will be enabling an enhanced prescriber DEA license scope of practice check at point of sale for all Schedule II-V controlled medication claims to prevent payment of scheduled medication claims from unauthorized prescribers.

This scope of practice check will validate submission of a valid, non-expired DEA prescriber license and then match the submitted prescriber’s full two alphabetic letters and 7 digit numeric license number string to the submitted controlled drug GPI. Successful validation of these two steps will allow the claim to proceed to adjudication. However, failure of the check will result in a hard reject at point of sale for any of the following reasons:

- If the Prescriber’s DEA is expired, the check will send back the following reject message:
  - “Plan’s Prescriber database indicates the associated DEA to submitted Prescriber ID is inactive. Prescriber is not authorized for drug’s DEA class.”
- If the Prescriber’s DEA is invalid or entered incorrectly, the check will send back the following reject message:
  - “Plan’s Prescriber database indicates the associated DEA to submitted Prescriber ID is not found. Prescriber is not authorized for drug’s DEA class.”
- If the Prescriber’s DEA does not match the Scheduled drug of the claim, the check will send back the following reject message:
  - “Plan’s Prescriber database indicates the associated DEA to submitted Prescriber ID does not allow this drug DEA class. Prescriber is not authorized for drug’s DEA class.”

Hard Reject due to any of the following reasons cannot be overridden at point of sale by the pharmacy. The prescriber may contact the Pharmacy Help Desk to request a data validation and update to their license records on file.

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

Should you have any questions or require assistance, please contact the OptumRx Help Desk:
Pharmacy Help Desk: (800) 788-7871 (24 hours a day, 7 days a week)

For questions regarding this communication call:
Provider Relations (877) 633-4701 or e-mail provider.relations@optum.com

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