IMPORTANT INFORMATION REGARDING

Temporary Cost Share Relief for Kaiser Permanente Members Impacted by
Northern California Fires – EXPIRED effective 11/09/2017

Please be advised the Temporary Cost Share Relief process
published on 10/18/2017 has expired.

Kaiser Permanente – Northern California Region Medicare Part-D

- BIN: 011842
- PCN: NCCMS
- Group ID: NC
- Cardholder ID # = 12 digits

First 2 digits must be '11'; add zeroes before MRN for a total of 12 digits.
Example: 110012345678

During this cost share relief period, a Kaiser Permanente Medicare Part-D member in the
Northern California Region could elect to be billed for the cost share portion of their prescription
if they indicated they could not pay due to the fire disaster. The member would receive their
drug at no charge and could receive a bill from Kaiser Permanente at a later time.

This process has expired effective 11/09/2017 and is no longer in effect.

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR
TO SUBMITTING PRESCRIPTION CLAIMS.

Should you have any questions or require assistance, please contact the OptumRx Help Desk:
Pharmacy Help Desk: (877) 645-1282 (24 hours a day, 7 days a week)

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