IMPORTANT INFORMATION REGARDING
Cigna-HealthSpring Encouraging 90-Day Fills for Patients

Cigna-HealthSpring
Medicare Part D Plans

As a Network Pharmacy Provider for the Cigna-HealthSpring plans you are receiving this reminder notice.

We encourage all our pharmacies to enhance their focus on providing customers with a 90-day supply of their maintenance medications:

- **Better Health** -
  - Studies show that there is a correlation between better medication adherence and improved patient health.

- **Maximize Benefits for LIS** -
  - Low Income Subsidy (LIS/ Extra Help) patients may be able to receive a 90-day supply for the same cost as a 30-day supply.

- **Convenience** -
  - Some patients are drawn to the 90-day convenience, which may allow retail stores to “compete” with the attractiveness of home delivery.

- **Patient Relationships** -
  - Helping patients maximize benefits and convenience can help with connectivity and long-term relationships and build toward the next level of care management and concentration on MTM services.

- **Operational Efficiency** -
  - You can benefit from the efficiencies gained with fewer fills.

Sincerely, Cigna-HealthSpring & OptumRx

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TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

Should you have any claims processing questions or require assistance, please contact:
Cigna/Optum Pharmacy Help Desk: (888) 625-5686

For questions regarding this communication call:
Provider Relations (877) 633-4701 or e-mail provider.relations@optum.com

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