Catamaran, an Optum Rx Company, will manage claims processing for members of Alamance Coventry.

Please note:
- All members of Alamance County will receive a new member identification (ID) card as shown below.
- Please process prescriptions online using the Alamance Coventry ID card information.

### Processor information

<table>
<thead>
<tr>
<th>Name of processor:</th>
<th>OptumRx</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank identification number (BIN):</td>
<td>005947</td>
</tr>
<tr>
<td>Processor control number (PCN):</td>
<td>CLAIMCR</td>
</tr>
<tr>
<td>Submitted group (Group):</td>
<td>ALAMACO</td>
</tr>
</tbody>
</table>

### Other information

| Number of members: | 1,500 |

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON EACH MEMBER’S ID CARD BEFORE SUBMITTING CLAIMS.

If you have any questions, please contact the Catamaran/OptumRx Help Desk 24 hours a day, seven days a week.

### Help Desk phone numbers:
- (844) 265-1774
  For questions regarding this communication or other pharmacy related claims processing issues call:
- Provider Relations (877)-633-4701 or e-mail provider.relations@optum.com

Please distribute immediately.
New ID cards

Alamance County
Medical and Prescription ID Card
Piedmont Health Coalition Member
Plan Administrator:
Coventry Health Care of the Carolinas, Inc.

COVERED INDIVIDUAL:
xMEMBExR\NAME\x
COVERED INDIVIDUAL #:
xMBRx\NBR-XX
GROUP NAME:
xxxx\GROUP\NAME\xxxxxx
GROUP #:
\Grp\NBRx

Pharmacy Benefit Manager:
OptumRx
BNP: 09547 PCN: CLAIMCR RxGrp: ALAMACO
Pharmacy Help Desk #: 1-866-208-3610
www.optumrx.com/mycoalamancrx.com

COVERED INDIVIDUAL:
xMEMBExR\NAME\x
COVERED INDIVIDUAL #:
xMBRx\NBR-XX
GROUP NAME:
xxxx\GROUP\NAME\xxxxxx
GROUP #:
\Grp\NBRx

Pharmacy Benefit Manager:
OptumRx
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Pharmacy Help Desk #: 1-866-208-3610
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Customer Service Phone #:
1-866-208-3610
Benefits:
Covered Ind. Responsibility:
Medical: $345 Deductible / 20% In-Net
$469 Deductible / 36% Out-Of-Net
Chiro: 50% After Deductible
Rx: $100 Individual / $300 Family Deductible
10% Tier 1
20% Tier 2
30% Tier 3

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