PROVIDER MANUAL UPDATE

REVISED 2015 Provider Manual (PM)

Applicable to OptumRx and its affiliate Catamaran Network Pharmacy Providers

Effective November 6, 2015

In our efforts to continue to collaborate on the delivery of quality healthcare to our Members, we hereby inform you of the revised OptumRx Provider Manual (“Manual”), which replaces and supersedes the previous versions of OptumRx’s and Catamaran’s respective manuals, and is now available at the following locations:

http://learn.optumrx.com/pharmacymanual
www.catamaranrx.com/pharmacies

The Manual is incorporated into your pharmacy agreement(s) with OptumRx and Catamaran. Whether you are contracted directly or indirectly through a PSAO or chain, as a participating network pharmacy provider you are responsible for understanding and complying with all of the Manual’s terms and conditions. Failure to comply with the Agreement and Manual may result in disciplinary action, up to and including termination from all pharmacy networks. Network pharmacy providers shall routinely consult the Manual to ensure compliance.

Reminder: The Manual will undergo occasional updates in which network pharmacy providers are expected to comply with the requirements set forth in the most recent version. The current version can always be accessed by utilizing the link(s) above.

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD, INCLUDING THE APPLICABLE BIN NUMBER, PRIOR TO SUBMITTING PRESCRIPTION CLAIMS

Please distribute immediately. Thank you for your continued support.