Pharmacies who administer vaccines to UnitedHealthcare Medicare Part D members are required to submit claims using the following:

- Valid pharmacy or pharmacist National Provider Identifier (NPI)
- Submission Clarification Code (SCC) 42 - Prescriber ID

Before submitting the claim, verify the pharmacy or pharmacist NPI for this claim type. To verify the NPI, go to nppes>cms.hhs.gov>NPPESRegistry>NPIRegistrySearch.do

UnitedHealthcare will reject the claim if you select an SCC code for a pharmacy or pharmacist NPI that is not active and valid.

If you use a pharmacy or pharmacist NPI on a vaccine administration claim without the SCC, you will receive the following reject code:

619 - Prescriber Type 1 NPI Req'd

Pharmacists require certification and/or training to administer Medicare Part D vaccines. Please check with your state pharmacy board to determine if pharmacists can administer vaccines.

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

Should you have any questions or require assistance, please contact the OptumRx Help Desk, 24 hours a day, 7 days a week:

**OptumRx Help Desk phone numbers:**

- AARP® MedicareComplete® and UnitedHealthcare® MedicareComplete Plans: 877-889-6510
- UnitedHealthcare® Medicaid Plans: 877-305-8952
- AARP® MedicareRx, United MedicareRx, UnitedHealthcare MedicareRx Plans: 877-889-6481
- All other Plans: 800-788-7871

Thank you for your continued support. Please distribute immediately.