Effective January 1, 2015, UnitedHealthcare Community Plan of Delaware members will have their pharmacy benefits covered by UnitedHealthcare Community Plan, and Optum Rx will process pharmacy claims for these members.

- All UnitedHealthcare Community Plan of Delaware members will receive new identification (ID) cards.
- Be sure to include the member ID number, date of birth and gender when submitting claims.
- **Prescriptions are limited to a 31 day supply**
- Please process prescriptions online using the following processor information:

  **Name of Processor:** OptumRx  
  **Bank Identification Number (BIN):** 610494  
  **Processor Control Number (PCN):** 9999  
  **Submitted Group (Group):** ACUDE

### Dispensing Three-Day Supply Emergency Prescriptions
Dispense a three-day emergency medication supply via an override when our prior authorization phone line is not available. This emergency supply:

- Is limited to one three-day supply every 60 days per drug
- If medication can’t be dispensed as an exact three-day supply, dispense the minimum quantity as a three-day supply. Examples include, but are not limited to: metered dose inhalers, nasal sprays, topical preparations and powders for reconstitution.

Please include the following information when submitting claims for a three-day supply:

- Prior Authorization Type code (Field 461-EU) = 8
- Prior Authorization Number Submitted (Field 462-EV) = 00000000120
- Day Supply in the claim segment of the billing transaction (Field 405-D5) = 3
Medications dispensed from 340b pharmacies or 340b stock must be identified by reporting a value of “20” in submission clarification code (420-DK) field in the claim segment of a claim billing (B1) or information reporting (N1) transaction.

REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

If you have questions, please contact 800-842-4195.

Please distribute immediately.