Effective March 1, 2015

UnitedHealthcare Community Plan is working with the Centers for Medicare & Medicaid Services (CMS) and the Texas Health and Human Services Commission to streamline services coordination, improve payment and service delivery, and enhance the Medicare-Medicaid member experience. UnitedHealthcare Connected (Medicare-Medicaid Plan) is a new plan for individuals eligible for both Medicare and Medicaid – it combines benefits for plan members into a single package. OptumRx is the pharmacy benefit vendor for UnitedHealthcare Community Plan and will manage claims processing for these members.

The UnitedHealthcare Connected (Medicare-Medicaid Plan) member ID card works for both Part D and Medicaid over-the-counter drugs. Please submit all pharmacy claims with the member’s ID number as follows. If a member has not received their member ID card, please call the OptumRx Help Desk at 877-889-6510 to verify pharmacy benefit coverage.

Processor Information – Medicare

- Name of Processor: OptumRx
- Bank Identification Number (BIN): 610097
- Processor Control Number (PCN): 8500
- Submitted Group (Group): MMPTX

Dispensing a Transitional Supply for Part D Drugs

A transitional supply for Part D drugs helps ensure that UnitedHealthcare Connected (Medicare-Medicaid Plan) members have continued access to non-formulary Part D drugs. This is helpful during their initial enrollment period, during their stay in a long-term care facility, while experiencing a level of care change, or after a calendar year formulary change.

A transitional supply of Part D drugs will allow sufficient time for members to work with the prescribing physician to switch to an alternative formulary drug, or to request a formulary prior authorization or coverage determination exception. Please contact the OptumRx Pharmacy Help Desk if you have any questions regarding processing of a transition supply for Part D drugs for new members starting March 1, 2015.

For More Information

For more information regarding a coverage determination or transitional supply of drugs, please refer to the Centers for Medicare & Medicaid Services (CMS) Prescription Drug Manual, Chapter 6, Section 30.4, or visit Medicare.gov/Medicare.

Not all Medicaid over-the-counter drug NDCs will be covered, according to State of Texas drug guidelines. For more information about Medicaid drug coverage, visit UnitedHealthcare Connected (Medicare-Medicaid Plan) Texas Star Plus integrated formulary at UHCCommunityPlan.com/TX or the Texas Health and Human Services Commission at HHSC.State.TX.US/Medicaid. To reduce processing errors, please confirm the information on each member’s ID card before submitting claims. If you have any questions, please contact the OptumRx Help Desk, any time, at 877-889-6510. Thank you.