Effective February 1, 2015, Louisiana Bayou Health requires the pharmacy provider directory on its website for public access to reflect the following data elements for all pharmacies participating in the Louisiana Bayou Health Medicaid Plan administered by OptumRx:

- Telephone numbers for each pharmacy location
- Any non-English languages spoken
- Identification of hours of operation, including identification of pharmacy locations that are open 24-hours
- Identification of pharmacy locations that provide vaccine services
- Identification of pharmacy locations that provide delivery services

In order to meet this state requirement to make this information available to Louisiana Bayou Health plan members, OptumRx is requiring that these data elements be updated for each of your pharmacy location in the NCPDP database.

NCPDP database updates and edits can be made by accessing www.ncpdponline.org.

Please complete for each pharmacy location in Louisiana that participates in the Louisiana Bayou Health plan by January 20, 2015.

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS

2015 Pharmacy Manual is now available on-line at http://learn.optumrx.com/pharmacymanual

Should you have any questions or require assistance, please contact the OptumRx Help Desk, 24 hours a day, 7 days a week:

OptumRx Help Desk phone numbers:

- UnitedHealthcare Community Plan 877-305-8952

Thank you for your continued support. Please distribute immediately.