Effective January 1, 2015, UnitedHealthcare Community Plan of Delaware members will have their pharmacy benefits covered by UnitedHealthcare Community Plan, and OptumRx will process pharmacy claims for these members.

- All UnitedHealthcare Community Plan of Delaware members will receive new identification (ID) cards.
- Be sure to include the member ID number, date of birth and gender when submitting claims.
- Please process prescriptions online using the following processor information:

  Name of Processor: **OptumRx**  
  Bank Identification Number (BIN): 610494  
  Processor Control Number (PCN): 9999  
  Submitted Group (Group): ACUDE

Sample ID Card

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**Dispensing Three-Day Supply Emergency Prescriptions**

Dispense a three-day emergency medication supply via an override when our prior authorization phone line is not available. This emergency supply:

- Is limited to one three-day supply each 365 days per drug
- If medication can’t be dispensed as an exact three-day supply, dispense the minimum quantity as a three-day supply. Examples include, but are not limited to: metered dose inhalers, nasal sprays, topical preparations and powders for reconstitution.

Please include the following information when submitting claims for a five-day supply:

- Prior Authorization Type code (Field 461-EU) = 8
- Prior Authorization Number Submitted (Field 462-EV) = 00000000120
- Day Supply in the claim segment of the billing transaction (Field 405-D5) = 5

Medications dispensed from 340b pharmacies or 340b stock must be submitted with a clarification code of 20.

To reduce processing errors, please confirm the information on each member’s ID card before submitting claims. **If you have questions, please contact 800-842-4195.**