Effective January 1, 2015, the Mississippi Medicaid (MSCAN) and Children’s Health Insurance Program (CHIP) is moving to a common Preferred Drug List (PDL).

- UnitedHealthcare Community Plan member identification (ID) cards will not change.
- Be sure to include the member’s ID number, date of birth and gender when submitting claims.
- Please process prescriptions online using the following processor information:

  Name of Processor: OptumRx  
  Bank Identification Number: 610494  
  Processor Control Number: 9999  
  Submitted Group: ACUMS

Sample ID Card

Dispensing Three-Day Emergency Supply Prescriptions when Prior Authorization is Not Available

A three-day emergency medication supply may be dispensed via an override when our prior authorization phone line is not available. This emergency supply:

- Is limited to one three-day supply per 365 days per drug
- Is limited to a three-day supply. If the medication can’t be dispensed as an exact three-day supply, dispense the minimum quantity as a three-day supply. Examples include, but are not limited to: metered dose inhalers, nasal sprays, topical preparations and powders for reconstitution.

Please submit the following information when submitting claims for a three-day supply:

- Prior Authorization Type code (Field 461-EU) = 8
- Prior Authorization Number Submitted (Field 462-EV) = 120
- Day Supply in the claim segment of the billing transaction (Field 405-D5) = 3

To reduce processing errors, please confirm the information on each member’s ID card before submitting claims.

If you have questions, please contact 877-305-8952. Thank you.