IMPORTANT INFORMATION REGARDING
UnitedHealthcare Insulin Method Program - ACIS Enrollments - ACIS ASO

Effective 11/10/14

Clients: Miller Coors, Fiserv, and City of Austin
Carrier Name: UHCACIS01- UCH ACIS ENROLLMENTS
Account Name: A – ACIS – ASO

Reduced Copay Option 1
(Copays for insulin syringes/needles are waived when dispensed on the same day as Exubera, Insulin, Byetta, Victoza, Symlin, or diabetic supplies, but only when Exubera, Insulin or Byetta Victoza or Symlin or diabetic supplies is dispensed first.
In addition, when the patient has a claim for diabetic supplies which are dispensed on the same day that the insulin is processed, the copay is waived on the diabetic supplies.
If no claim is found, the insulin syringes or diabetic supplies are covered, and a separate copay is taken for each item (e.g. 1- for syringes + 1 for supplies).

Reduced Copay Option 2
(This method applies a single copay when Exubera, Insulin, Byetta, Victoza, Symlin, Oral Anti-Diabetic Agents, insulin syringes/needles, and/or diabetic supplies are dispensed on the same day.
Exubera, Insulin, Byetta, Victoza, or Symlin does not need to be processed first, in order to have a single copay applied for an Oral Anti-Diabetic agent, Exubera, Insulin, Byetta, Victoza, Symlin, Insulin Syringes and/or diabetic supply purchased)

Reduced Copay Option 3
(This method applies a separate copay for each Insulin, Byetta, Victoza, Symlin, or Oral Agent.
Copays for Insulin needles/syringes and/or diabetic supplies are waived when dispensed on the same day as an Insulin, Byetta, Victoza, Symlin or Oral Agent, but only when the insulin or oral agent is dispensed first.)

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER’S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

Should you have any questions or require assistance, please contact the OptumRx Help Desk, 24 hours a day, 7 days a week:

OptumRx Help Desk phone numbers:
- AARP® MedicareComplete® and UnitedHealthcare® MedicareComplete Plans: 877-889-6510
- UnitedHealthcare® Medicaid Plans: 877-305-8952
- AARP® MedicareRx, United MedicareRx, UnitedHealthcare MedicareRx Plans: 877-889-6481
- All other Plans: 800-788-7871

Thank you for your continued support. Please distribute immediately.