Effective 01/01/2015

OptumRx will assume responsibility for claims processing for retirees of State Health Benefit Plan (SHBP)

Please note:
- All plan participants of the State Health Benefit Plan will receive a new member identification (ID) card. Refer to the sample of the new ID card below.
- Prescriptions need to be processed on-line using the State Health Benefit Plan ID card information.
- There are two plan options (Standard and Premium), so the co-payments may be different from those on the ID card below.

New ID card

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON EACH MEMBER’S ID CARD BEFORE SUBMITTING CLAIMS.

If you have any questions, please contact the OptumRx Help Desk 24 hours a day, seven days a week.

OptumRx Help Desk
- AARP® MedicareComplete® and UnitedHealthcare® MedicareComplete Plans: 877-889-6510